

Are you considering a new career in IT support?

CompTIA A+ (220-1001 & 220-1002)

Course takes place within our IT suites at RTC Aldershot.

- ✓ Exceptional opportunity to gain an internationally recognised qualification as a Contract-Funded course at the RTC Aldershot.
- ✓ Delivered over 10 days to also cater for students with little or no experience and is specifically tailored to suit Service leaver needs.
- ✓ You will gain the skills and knowledge required to start a career as an IT Technician or Support Engineer.
- ✓ Updated to include mobile operating systems and devices
- ✓ Discounted exam vouchers can be purchased from RTC Aldershot, and exams can be completed online at your home or preferred location

Who is the course for?

- ◆ Service leavers who have little prior experience of maintaining Desktop PCs and would like to start a career as an IT Technician or Support Engineer, or wish to build their background knowledge for a future career in cyber or cloud.
- ◆ The course is intended for those Service leavers who have a basic “user-level” knowledge of the PC, e.g. basic keyboard skills, use of Windows.



Course Content:

The course will give attendees the following skills:

- Hardware - The ability to identify, use and connect hardware components and devices
- Operating Systems - Install and support windows OS, understand Mac OS, Linux and mobile OS
- Software Troubleshooting - learn how to troubleshoot PC and mobile device issues including application security support
- Networking - types of networks and connections including TCP/IP, Wifi, Soho
- Hardware & Network Troubleshooting - troubleshoot device and network issues
- Security - identify & protect against security vulnerabilities for devices and their network connections
- Mobile Devices - install & Configure laptops and other mobile devices
- Virtualization & Cloud Computing

A+ Exams 220-1001 & A+220 -002

There are two component on-line exams, which can be taken at home or your preferred location. Discounted voucher codes are available for purchase whilst on the course.
<https://www.comptia.org/testing/testing-options/about-testing-options>

These are external internationally recognised qualifications.

What support will I receive?

- ◆ You are not expected to do any written pre-course work prior to attending, but it is recommended that you visit www.comptia.com and do some background reading on the course content.
- ◆ You will be expected to complete some evening work as directed by your tutor on the course. You will have the same tutor throughout the course.



Further Study

CTP deliver a range of related IT courses including:



- CompTIA Network+ and Security+
- ◆ CompTIA Cyber Security Analyst
- ◆ Certified Ethical Hacker
- ◆ Cisco CCNA
- ◆ Cloud Academy

Employment Opportunities

You could potentially work for the civil service, NHS, most businesses and organisations, schools and colleges, contact centres and IT manufacturers, or as an IT support contractor.

With the potential to become a Senior technician or set up your own company. Alternatively utilise your skills for helpdesk support, IT security, database administration and network engineering.



Course Fees and How to Fund



As the course is Contract-Funded, it means that no money is required for course fees, but the IRTC Grant reduces by £267 (10 Days IRTC).

Course Cost (10 day course): £267.00

Deducted automatically from your IRTC grant

Exam Fees (optional, to be paid on arrival): 2 exams at £95 each £190.00

If you have used your IRTC allocation or are post-discharge why not apply for a Standby place on the course.

Current exam fees are £190.00 and you can use Standard Learning Credits towards these. For advice on funding please speak to your Service Resettlement Advisor.

To book your place on this course, contact us today

01252 954007 | CourseBookings@ctp.org.uk